

PLYN Terms of Use

Website, My PLYN, Reports, Consulting, Support Services, Community & Partner Program

Last updated

August 12, 2026

Service

<https://plynlink.com>

These Terms of Use govern access to and use of PLYN services, including the website, My PLYN, school recommendations and reports, payments, school consulting, property support, paid consultations, Community, and Partner Program features.

1. Service Operator Information

Item	Information
Service / brand	PLYN
Service domain	https://plynlink.com
Support email	support@plynlink.com
Legal business operator	PLYN Inc.
Representative	Kim Ji Won
Business address	301, 3F, Gyeongwon Bldg, 19 Gyeongui-ro, Uijeongbu-si, Korea
Business registration number	792-81-04045
Mail-order business registration	No. 2026-의정부홍선-0327

2. Membership & Accounts

- Users must provide accurate information and may not use another person's account without authorization.
- Users may register using email/password or an external login method offered by PLYN.
- Users are responsible for protecting account credentials and should contact Customer Support if unauthorized access is suspected.
- Parent/guardian and student profiles may be managed separately or linked where the service provides that functionality.
- Direct account registration by users under 14 is not supported.

3. Nature of the Service

- PLYN provides information, recommendation, reporting, consulting, and related study-abroad support features based on user-provided conditions and school information collected or processed by PLYN.
- PLYN does not guarantee admission, visa issuance, scholarships, dormitory placement, employment, property availability, landlord acceptance, contract completion, or any other particular result.
- University admission requirements, tuition, schedules, scholarships, dormitory rules, housing availability, prices, and other third-party policies can change. Official announcements and actual third-party conditions applicable at the time of the transaction or application take precedence.
- Results may be limited by incomplete, inaccurate, or outdated information provided by the user or by unavailable source information.

4. Purchases, Payments & Digital Content

- The conditions displayed on the product page and purchase screen, including product name, price, scope, delivery/issuance conditions, access period, and download permission, form part of the purchase conditions.
- Free Reports are provided without payment and are distinguished from paid orders.
- Paid access rights are granted only after payment is successfully confirmed or another approved payment condition is satisfied.

- Refunds and withdrawal rights are governed by the PLYN Refund Policy and applicable law.

5. Reports & Access Rights

- Free Report access is limited to the scope displayed for the Free product, including the #1 recommendation and locked paid sections as configured by PLYN.
- Top 5 access, detailed reports, downloads, translations, and official school-document access are available only according to the customer's purchased or granted entitlement.
- PLYN may correct, reissue, or replace a report where a material PLYN error is confirmed.

6. School Consulting Services

- Paid school consulting may include individualized school-selection analysis, review of the customer's circumstances or documents, consultation sessions, and other services described on the purchase screen or order.
- The exact scope, schedule, delivery method, and any deliverables are determined by the purchased service description.
- PLYN consulting provides information and support but does not guarantee admission, visa issuance, scholarships, or any specific institutional decision.
- Cancellation and refund conditions, including the point at which consulting is considered to have begun, are governed by the PLYN Refund Policy and applicable law.

7. Property / Real Estate Support Services

- PLYN may offer paid support for property research, housing information, communication or coordination, appointment or viewing arrangements, and other support described in the purchased service.
- PLYN is not the property owner or landlord unless expressly stated and does not guarantee availability, rental price, landlord acceptance, contract execution, property condition, or third-party performance.

PLYN provides housing information, administrative assistance, and coordination support only. Unless separately licensed and expressly stated, PLYN does not act as a real-estate broker, negotiate or mediate lease or purchase contracts, or receive brokerage commissions.

- Customers remain responsible for reviewing and deciding whether to enter into any property-related contract and for confirming the final terms with the relevant third party.
- Cancellation and refund conditions, including the point at which individualized support is considered to have begun, are governed by the PLYN Refund Policy and applicable law.

8. Paid Telephone / Remote Consultation

- PLYN may offer paid telephone, video, or other remote consultation sessions where shown as an available product or service.
- The consultation scope, scheduled time, duration, and fee are the conditions displayed or confirmed for the purchased booking.
- Information provided during consultation is intended to support the customer's decision-making and does not guarantee a school, visa, housing, employment, or other third-party outcome.
- Cancellation and refund conditions before, during, and after a consultation are governed by the PLYN Refund Policy and applicable law.

9. Other Paid Support Services

- PLYN may introduce additional paid support services. The product page or checkout will state the service scope, price, delivery or performance conditions, and material cancellation/refund conditions before purchase.
- Where a service includes individualized work, the work-start status recorded in the service workflow may be used as an operational reference for determining whether performance has begun, subject to applicable law and the disclosed product terms.

10. Intellectual Property & Permitted Use

- Rights in PLYN-created reports, designs, processed data, text, logos, service UI, and other original materials belong to PLYN or the applicable lawful rights holder.
- Customer reports may be used for personal study-abroad preparation unless a product expressly permits broader use.
- Unauthorized resale, redistribution, mass reproduction, scraping, extraction, or reuse for a competing service may be prohibited.
- Rights in third-party university documents, logos, images, and other third-party materials remain with their respective rights holders.

11. Community & Messaging

- Users must not post unlawful, dangerous, fraudulent, rights-infringing, spam-related, or privacy-violating content.
- PLYN may limit the public display of personal contact information in general user posts and encourage users to use My PLYN conversation or messaging functions.
- PLYN may hide or remove content, restrict messaging, suspend access, or take other reasonable moderation action where content or conduct violates these Terms or applicable law.
- Official administrator posts may display official PLYN contact information and an administrator designation.

12. Partner Program

- Partner Program users are also subject to the PLYN Partner Program Terms and the policy version accepted during application.
- Partners are independent promotional partners and, unless separately contracted, are not PLYN employees, official branches, or legal representatives.
- False guarantees, impersonation, unauthorized personal-data collection, spam, deceptive marketing, and unauthorized price changes may result in restrictions or termination.

13. Service Changes, Suspension & Liability

- PLYN may change service features, products, or policies where reasonably necessary for legal, security, technical, or operational reasons. Material changes will be announced in advance where required.
- Temporary disruptions may occur because of maintenance, network failures, external payment-provider issues, cloud-service incidents, natural disasters, or other circumstances beyond reasonable control.
- If a material PLYN-side error is confirmed, PLYN may provide correction, reissuance, access restoration, an access-period adjustment, re-performance of a service, or a refund remedy in accordance with the Refund Policy and applicable law.
- Nothing in these Terms excludes or limits liability or consumer rights that cannot lawfully be excluded or limited.

14. Account Termination

- Users may request account termination using the procedure provided in the service or through Customer Support.
- After account termination, PLYN may retain and process records to the extent required by law or reasonably necessary for payment, fraud prevention, dispute handling, audit, or enforcement of rights.

15. Governing Law & Disputes

- These Terms are governed and interpreted in accordance with the laws of the Republic of Korea, subject to any mandatory consumer-protection rules that apply to the customer or transaction.
- Disputes that cannot be resolved through Customer Support will be submitted to a court having jurisdiction under applicable law. Nothing in these Terms is intended to deprive a consumer of a mandatory venue or jurisdiction right available under applicable law.