

PLYN Privacy Policy

Personal Information Processing

Last updated

August 12, 2026

Service

<https://plynlink.com>

This Privacy Policy describes how PLYN processes personal information for the website, My PLYN, report applications and payments, Community, and the Partner Program. It applies to the live PLYN service at plynlink.com.

1. Data Controller & Contact

Item	Information
Service / brand	PLYN
Service domain	https://plynlink.com
Customer support	support@plynlink.com
Official messaging channel	https://t.me/plynglobal
Legal business operator	PLYN Inc.
Representative	Kim Ji Won
Business address	301, 3F, Gyeongwon Bldg, 19 Gyeongui-ro, Uijeongbu-si, Korea
Privacy contact / responsible person	Kim Ji Won
Privacy contact number	070-4155-5403

2. Purposes & Categories of Personal Information

Category	Key Information	Purpose
Membership & Authentication	Email address, password hash, Google OAuth identifiers, account status	Registration, login, account management, security
Student Profile	Student name, nationality, year of birth, education, Korean/English level, preferred program/major/location/budget/dormitory, additional requests	Recommendations, reports, consultations
Orders & Payments	Order number, product, payment status, amount, method/provider identifiers, refund history	Contract performance, payment, refund, accounting, dispute handling
Reports & Recommendations	Application criteria snapshot, recommendation results, issuance/viewing/download history	Report delivery, reissuance, support, quality improvement
Community & Messaging	Posts, comments or conversation requests, messages, reports, blocks, sanction history	Community operation, safety, dispute handling
Partner Program	Application information, referrer status, referral links, click/attribution records, commissions, adjustments, manual payments	Partner review, attribution, settlement, audit
Access & Analytics	Access time, pages visited, browser/device, referrer, country-level information, error/event logs	Security, service improvement, statistics, error analysis

3. Retention Period

- Member information is generally retained until account withdrawal or until the processing purpose is fulfilled, except where longer retention is required by law, necessary for dispute resolution, or otherwise supported by a lawful basis.
- Electronic-commerce records are retained in accordance with applicable requirements. Current Korean rules include: advertising records for 6 months; contract or withdrawal records for 5 years; payment and supply records for 5 years; and consumer complaint/dispute-resolution records for 3 years.
- Security, access, Community moderation, Partner, and audit records are retained only for periods reasonably necessary for security, fraud prevention, dispute handling, service operation, or legal obligations, and are deleted or anonymized when no longer required.

4. Third-Party Provision

- PLYN does not sell personal information.
- PLYN generally processes personal information for the purposes for which it was collected and does not provide it to universities, promotional partners, local companies, or other independent third parties unless there is a lawful basis, the user has provided the required consent, or another legally permitted ground applies.
- If a specific service requires personal information to be provided to a third party, PLYN will disclose the recipient, purpose, data categories, and retention period and obtain consent where required.

5. Processing Service Providers & Overseas Processing

Service / Provider	Purpose	Data Typically Involved
Supabase	Authentication, database, file storage	Account identifiers, profile/application data, reports, service files, and operational records required by the service
Vercel	Web hosting, deployment, request and operational logs	Technical request data, IP/device/browser information, and service logs generated by hosting
Google	Google OAuth and Google Analytics where enabled	Authentication identifiers and usage/analytics information depending on the enabled Google service
PayPal and applicable payment/card-network providers	Payment processing, transaction confirmation, refunds, and payment-related dispute handling	Order/payment identifiers, transaction information, and payment data handled by the payment provider
Resend	Authentication and service-notification email delivery	Email address, message content or template data, delivery metadata, and related operational information
OpenAI	AI-assisted recommendation/report generation, translation, quality review, and related content processing	Application/report content and limited service context required for the requested AI processing
GitHub Actions	Automated background jobs and workflow operations supporting report, notification, and service automation	Limited identifiers, report/job data, and operational information required for the automated workflow

International processing and transfer summary. The providers listed above and their approved subprocessors may process or store information in global or worldwide locations, depending on the service configuration and infrastructure used at the time. Information transferred may include account/contact identifiers, student or application information, report/recommendation content, payment or order identifiers, usage and technical logs, email metadata, and other limited data necessary to provide the relevant service. Transfers occur electronically through secured service connections or APIs when the applicable feature is used, for purposes including authentication, hosting/storage, AI processing, analytics, payment/refund processing, email delivery, and automated operations. Data is retained only for the period required by the relevant service configuration, contract, security or dispute needs, or applicable law, and is deleted, anonymized, or otherwise handled under the provider and PLYN retention rules when no longer required. Users may contact PLYN to exercise available rights or raise an objection; however, refusing processing that is necessary to provide a requested service may limit or prevent use of that service.

6. Rights of Data Subjects

- You may exercise rights available under applicable law, including requests for access, correction, deletion, suspension of processing, or withdrawal of consent.
- Requests may be submitted through My PLYN, support@plynlink.com, or by contacting the privacy responsible person at 070-4155-5403.
- Records that must be retained by law or are needed for dispute handling may be stored separately for the required period even after account closure or a deletion request.

7. Children Under 14

- PLYN does not support direct account registration by children under 14.
- A parent or legal guardian may create an account and manage a student profile where the service permits. If PLYN later introduces direct registration for children under 14, the required legal representative consent and verification process will be implemented before that feature is offered.

8. Cookies & Analytics

- PLYN may use essential cookies or similar technologies for login sessions, security, and service stability.
- PLYN may use Google Analytics or internal analytics to understand service usage and improve the product. Where optional advertising or marketing cookies are introduced, PLYN will provide the legally required notice and consent/refusal controls before using them.

9. Security Measures

- PLYN applies reasonable technical and organizational safeguards appropriate to the service, including access control, role-based permissions, authentication controls, audit records, and protected storage where applicable.
- Payment card numbers are not directly stored by PLYN where payment processing is performed by an external payment provider.

10. Changes to This Policy

- PLYN may update this Privacy Policy when the service, processing activities, providers, or applicable legal requirements change.
- Material changes will be disclosed through the service or another reasonable notice method before they take effect where required.

Contact

- Customer Support: support@plynlink.com
- Telegram: <https://t.me/plynglobal>
- Service: <https://plynlink.com>

Privacy Responsible Person

- Kim Ji Won / 070-4155-5403

Legal References

This policy should be interpreted together with applicable privacy and e-commerce laws, including the Personal Information Protection Act and the Personal Information Protection Commission's privacy-policy guidance.