

# PLYN Partner Program Terms

Referral, Commission & Manual Payment Policy

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Service: <https://plynlink.com>

The PLYN Partner Program allows approved independent promotional partners to introduce PLYN services and receive commissions on eligible paid referral transactions. These terms apply together with the policy version accepted during the partner application process.

## 1. Program Structure

| Type    | Description                                                                         | Current Standard Commission                                                                                                                                                                                           |
|---------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Leader  | An upper-level referrer directly approved by PLYN.                                  | 10% on eligible payments generated through the Leader's direct referrals.                                                                                                                                             |
| Partner | An independent promotional partner operating under an assigned Leader.              | 10% to the Partner; 5% to the assigned upper-level Leader on eligible payments generated through the Partner's referral relationship, including eligible post-approval own payments where the current policy permits. |
| Company | A contract-based partner operating outside the individual Leader/Partner hierarchy. | The rate in the company-specific agreement applies. No fixed public rate is guaranteed.                                                                                                                               |

## 2. Application & Activation

- Non-partner customers may apply through the Partner Program in My PLYN using the information requested in the application form.
- Applicants must review and agree to the current policy version, commission structure, attribution rules, independent-partner relationship, prohibited activities, and future policy-change notice.
- Approval is not automatic. Individual partner activation requires PLYN review and completion of the applicable Leader assignment process.
- Payments made before the partnership becomes effective are not eligible for retroactive commissions.

## 3. Referral Links & Attribution

- Approved referrers receive a unique referral link.
- Under the current standard policy, a valid pre-signup referral click may remain eligible for attribution for up to 30 days.
- Attribution is based on the last valid referral click recorded before signup. Once an account is attributed, later link clicks do not arbitrarily replace the existing attribution.
- Suspended, withdrawn, or terminated referral links do not generate new incentives while inactive.

## 4. Commission Accrual & Finalization

- No commission is earned from Free or zero-value orders.
- A commission entry is created only after an eligible paid transaction is successfully completed.

- Under the current standard policy, eligible individual-partner commissions remain pending for 14 days before becoming finalized.
- Company partners follow the rate and settlement terms stated in their individual contract.
- Refunds, partial refunds, disputes, and chargebacks may create deduction or reversal entries. Previously recorded commission history is retained for auditability.

## 5. Manual Payment Operations

- PLYN does not currently provide automatic partner withdrawals or automatic transfers.
- PLYN records scheduled, completed, canceled, and corrected manual partner payments in the system.
- My PLYN may display read-only information such as pending commissions, finalized balance, scheduled payments, cumulative payments, adjustments, and manual payment history.
- Payment timing, required settlement information, exchange-rate handling, and tax treatment are subject to the applicable PLYN policy, contract, recipient location, and legal requirements at the time of payment.

## 6. Refunds, Chargebacks & Adjustments

- If an eligible customer payment is refunded, reversed, charged back, or disputed, the related commission may be reduced through an adjustment entry.
- If a previously paid amount later exceeds the finalized commission balance because of a refund or similar adjustment, the excess may be carried forward as a future deduction where permitted by the applicable agreement and law.

## 7. Prohibited Activities

- Misrepresenting yourself as a PLYN employee, official branch, legal representative, or university representative.
- Guaranteeing university admission, visa issuance, scholarships, or other outcomes.
- Offering false discounts, changing prices without authorization, or making misleading claims about PLYN products.
- Collecting, storing, or using customer personal information without authorization.
- Spam, deceptive promotion, unlawful advertising, or unsolicited promotional conduct prohibited by applicable law or platform rules.
- Unauthorized alteration or misuse of PLYN trademarks, logos, screenshots, or official promotional materials.

## 8. Sanctions & Status

- PLYN may issue a warning, suspend referral links, restrict partner access, or terminate partner status for violations, depending on severity and recurrence.
- Partners may submit explanations or supporting evidence for review where an appeal or reconsideration process is available.
- No new incentive is generated while the relevant partner/referral status is suspended, withdrawn, or terminated.
- If a Leader relationship ends, subordinate Partners may remain active and PLYN may assign a new Leader. Future commission attribution applies according to the effective relationship and policy in place after reassignment; no retroactive commission is created for an unassigned gap unless PLYN expressly provides otherwise.

## 9. Privacy & Data Access

- Partners are provided only the minimum information needed to operate the referral and commission program.

- Referrers are not provided referred customers' names, phone numbers, or email addresses on the commission dashboard as a general rule.
- Referral clicks, attribution records, order references, commission records, payment history, and audit records may be processed for program operation, fraud prevention, settlement, and dispute handling.

## 10. Policy Changes

- Commission rates and operating rules may change for future activity. PLYN will maintain policy-version records so that previously accepted or transaction-linked policy snapshots are not arbitrarily overwritten.
- Material changes will be disclosed through the service or another reasonable notice method before they take effect where required.

## Contact

- Customer Support: [support@plynlink.com](mailto:support@plynlink.com)
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